

# Boosting Efficiency with Cloud Migration: How a Staffing Agency Leveraged Cloud Solutions



## AT A GLANCE



A Calgary-based staffing agency provides permanent, temporary, and contract staff, along with payroll, HR services, recruitment process outsourcing, and skills assessments for businesses across Western Canada. Operating in Calgary, Edmonton, and beyond, the firm serves clients across multiple industries and follows the philosophy: "Hire great people and stay out of their way."

For this case study, we spoke with the agency's founder and president, a seasoned staffing professional with over three decades of experience in Alberta. Since founding the company in 2017, the agency has focused on delivering efficient, client-focused staffing solutions while leveraging technology to stay competitive and productive.

## CHALLENGES



The staffing agency recognized that IT needed to be more than just support; it had to enhance efficiency and provide a competitive edge. They wanted technology that was reliable, up-to-date, and accessible anywhere, allowing their team to focus on their core business: recruitment. **Leadership asked, "How can we be as efficient as possible without worrying about IT every day?"**

**The agency faced a key decision: What technology environment would best support their goals?** Previous experience had shown the potential of both on-premises servers and cloud solutions. During this exploration, they connected with SysGen and discovered the benefits of a cloud-based approach. Therefore, they engaged SysGen to **design a comprehensive, modern IT solution that would streamline operations, improve reliability, and support a dynamic, mobile workforce.**

## SYSGEN'S PROPOSED SOLUTIONS



To meet the staffing agency's goals, SysGen implemented a comprehensive cloud-based solution that streamlined operations, improved reliability, and supported a mobile workforce. Key components included:



**High-Quality Infrastructure:** Data hosted in a Tier 3 secure data center on reliable enterprise-grade servers.



**Reliability & Updates:** Cloud environment ensures software is always current, security patches are applied automatically, and data is backed up remotely.



**Cost Efficiency:** Utility-style pricing allows flexible storage and user scaling, reducing capital costs for servers and IT infrastructure.



**Scalability:** Adding new employees or client users is simple, with no need for additional hardware or complex setup.



**Remote Access:** Employees can work from anywhere with the same desktop experience.



**Cybersecurity:** Two-factor authentication, firewalls, and phishing prevention protect sensitive client data.

## THE PROCESS



After understanding the staffing agency's needs, SysGen designed and implemented a cloud-first environment using Atmosphere, SysGen's very own cloud solutions. This solution aligned with their vision for efficiency and growth.

**The steps in the process included the following:**



**Assessment & Planning:** SysGen helped the staffing agency identify business goals, IT pain points, and future growth requirements.



**Cloud Migration Strategy:** As per SysGen's recommendations, the staffing agency adopted the cloud solutions Atmosphere, and integrating web-based tools such as Microsoft 365 in their work environment.



**Implementation:** SysGen seamlessly transitioned the staffing agency's operations to the cloud, minimizing downtime and disruption.



**Security Integration:** In collaboration, SysGen and the staffing agency created built-in safeguards such as two-factor authentication, firewalls, and phishing prevention to protect sensitive data.



**User Enablement:** Provided employees with a consistent desktop experience anywhere, supported by simple onboarding and training.

## THE OUTCOME



The shift to a cloud-based environment delivered a measurable impact across the organization. **Employees no longer lose hours each week to system updates or remote login delays, and technology simply works the way it should.**

With IT now a true enabler, the staffing agency can focus on growth and strategy rather than infrastructure headaches. The cloud environment has become a trusted foundation for both day-to-day operations and long-term scalability.



**increase in productivity:** Staff spend more time serving clients and less time troubleshooting IT.



**uptime reliability:** Critical systems and data remain available anytime, anywhere.



**faster onboarding:** New employees are set up in hours, not days, with seamless access to tools and files.



**stronger security posture:** Built-in safeguards like two-factor authentication and firewalls protect sensitive client data.